



**FOR YOUTH DEVELOPMENT™
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY**

DRYADES YMCA

LIFEGUARD

PRIMARY FUNCTIONS:

Under the supervision of the Aquatics Director and consistent with the Christian mission of the YMCA, the Lifeguard is responsible for the overall safety and supervision of the aquatics area, while providing high quality services for members, participants and guests of the YMCA.

PRINCIPLE RESPONSIBILITIES:

1. Cheerfully greets all persons entering/calling the Aquatics Area and address questions and concerns with exceptional service and ensures adequate follow through in a timely manner. Safely conduct Lifeguard duties as well as general swim tests.
2. Assist members with connecting to the other program staff to attain their fitness/wellness goals.
3. Respond appropriately to any/all safety concerns.
4. Continuous cleanliness of the facility is maintained.
5. Ensures that supplies are stocked at all times.
6. Report all incidents to direct supervisor and provide any necessary follow-up communication.
7. Enforce facility policies and procedures.
8. Attend staff meetings and any other training as assigned.
9. Contribute to the fulfillment of the YMCA mission.
10. Active participation in the YMCA's Strong Communities Campaign.
11. Any other duties assigned.
12. Maintains rescue skills through monthly skill practice.

YMCA COMPETENCIES:

DRYADES YMCA

2220 Oretha Castle Haley Blvd New Orleans LA 70113
P 504 299 4310 F 504 522 7739 www.dryadesymca.com



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Mission Advancement: Accepts and demonstrates the Ys values. Demonstrates a desire to serve others and fulfill community needs. Recruits volunteers and builds effective, supportive working relationships with them. Supports fund-raising

Collaboration: Works effectively with people of different backgrounds, abilities, opinions, and perceptions. Builds rapport and relates well to others. Seeks first to understand the other person's point of view, and remains calm in challenging situations. Listens for understanding and meaning; speaks and writes effectively. Candidate takes initiative in assisting development of others.

Operational Effectiveness: Makes sound judgments, and transfers learning from one situation to another. Embraces new approaches and discovers ideas to create a better member experience. Establishes goals, clarifies tasks, plans work and actively participates in meetings.

Follows budgeting policies and procedures, and reports all financial irregularities immediately. Strives to meet or exceed goals and deliver a high-value experience for members.

Personal Growth: Pursues self-development that enhances job performance. Demonstrates an openness to change, and seeks opportunities in the change process. Accurately assesses personal feelings, strengths and limitations and how they impact relationships. Has the functional and technical knowledge and skills required to perform well; uses best practices and demonstrates up-to-date knowledge and skills in technology.

NO JUDGEMENT PHILOSOPHY:

- Facilitate all member requests or forward to relevant supervisor(s)
- Maintain professional disposition at all times
- Follow policies/procedures in Instructor Manual & Employee Handbook



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- May be required to teach other non-spin group fitness classes as needed
- Maintain consistent communication on class schedules with supervisor

Effect on End Result:

- The mission of the YMCA is being fulfilled within all member service and Aquatics functions.
- Program and membership surveys reflect quality customer service practices.
- Members attain fitness/wellness goals.
- Increased professionalism of YMCA services.
- Satisfactory attainment of the YMCA's goals and objectives.
- Growth in membership, high member satisfaction, increased member retention and loyal YMCA members.

QUALIFICATIONS:

1. Relate positively with all customers and members.
2. Communicate all YMCA programs and activities to members/guests.
3. Ability to develop and maintain high levels of customer service with members and guests.
4. Promote an atmosphere of teamwork and outstanding service.
5. Ability to represent the YMCA in a mature and professional manner, holding true to a commitment to the YMCA's values, philosophies and ideals.
6. Trainings and Certifications: CPR, AED, First Aid, New Staff Orientation, Child Abuse Prevention, Accredited Lifeguard Certification and ongoing YMCA In Service trainings. Current Lifeguard Certification must be held upon hire. YMCA Lifeguarding certification may be required within 90 days of being hired. Other Trainings and certifications must be obtained within the first 60 days of employment or next available certification training. Failure to comply with attending trainings and obtaining and maintaining current certifications will result in Pay Reduction or possible termination.
7. Rescue distress swimmers; help any patron who requires first aid.

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PHYSICAL DEMANDS:

Physically and verbally able to interact with members and staff.
Must be able to scan the pool visually.
May be required to sit or stand for extended period of time.
At times, be able to lift up to 50 lbs.
Standing for extended periods of time in hot and humid environment.

WORK ENVIRONMENT:

The noise level in the work environment is usually moderate to high.

POSITION TYPE:

Part Time

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